

## **CENTRAL ADMIN SUPERVISOR - PERSON SPECIFICATION**

## **KNOWLEDGE & EXPERIENCE**

(all elements may be tested at application or interview)

ROLE SPECIFIC KNOWLEDGE / EXPERIENCE OF: (or transferable skills sets)		EXPECTED LEVEL OF COMPETENCY (see below * for detail)
Responsible for supporting the delivery of the Central Services function		
Line management of Student Staff		
Oversight of Volunteers		
Operational delivery and leadership for assigned projects, tasks and processes for Central Services activity		
	nstituted Union Meetings	Laural 2
Support partner work with the Union's appointed HR and financial experts		Level 2
Develop and Maintain Critical University Partnerships to support the delivery of the Central Services Function		
Develop and implement processes and systems to support the outcomes of the Central Services Function		
	dent Volunteer Support	
CORE COMPETENCIES		
TECHNICAL SKILLS	Digital Skills	Level 3
	Administration and Reporting	
	Processes and systems	
	Managing Change	Level 2
	Project Management	
	Managing Complexity	
	Communication	
	Knowledge of HE Student Environment	Level 1
	Strategic Delivery	
	Rules & regulations	Level 3
ACCOUNTABILITY	Finance Management	Level 2
	Managerial Responsibility	
	Health & Safety Risk Management	
	Organisational Risk Management (Financial, Legal, Reputational)	

IMPACT	Influence	
	Negotiation	
	Decision Making	Level 2
	Collaboration/Partner Working	
PEOPLE SKILLS	Team Building	
	Coaching and Mentoring	
	Promote Positive Performance	Level 2
	Motivating and Inspiring	
	Relationship Building	
UPSU CULTURE	Student Focus	
	Pioneering	
	Inclusive	NO LEVEL DEFINED AS THESE ARE
	Resilient	EXPECTED BEHAVIOURS
	Flexible	
	Self-motivating	

* LEVELS OF COMPETENCY *		
Level 1 (foundation)	<ul> <li>Applies the competency in simple situations</li> <li>Initiative &amp; agency in simple situations, under guidance</li> <li>Responsibility to support</li> <li>Responsibility for delivery of simple assigned projects, tasks and processes</li> </ul>	
Level 2 (base)	<ul> <li>Applies the competency in fairly difficult situations where appropriate</li> <li>Initiative and agency in appropriate situations, with guidance</li> <li>Responsibility to Deliver</li> <li>Responsibility for develop and delivery of fairly complex assigned projects tasks and processes</li> </ul>	
Level 3 (intermediate)	<ul> <li>Applies the competency in difficult situations where appropriate</li> <li>Initiative and agency in assigned situations, with some guidance</li> <li>Responsibility is to deliver and develop</li> <li>Responsibility includes function level delivery and some development and some leadership</li> </ul>	
Level 4 (experienced)	<ul> <li>Applies the competency in difficult and complex situations where appropriate</li> <li>Initiative and agency in most situations, with collaboration</li> <li>Responsibility includes function level development, delivery and leadership</li> </ul>	
Level 5 (advanced)	<ul> <li>Applies the competency in considerably difficult and complex situations</li> <li>Significant Initiative and agency across area of responsibility, little or no guidance</li> <li>Serves as a key resource &amp; gives advice to others</li> <li>Responsibility for development and leadership of own functions and cross Union interdependencies</li> </ul>	